

CEM victor Integration Release Notes

April 2018

Product: Unified victor/C-CURE 9000 Integration Software for CEM

- Release: victor Unified_3.60.500.232, victor Unified_3.65.1063.534, and victor Unified_370.539.289
- Integration Software: V5.0.11.11
- CEM AC2000 V8.0

Overview

The CEM victor Integration functionality allows:

- Up to 8 General Alarms, and 17 CEM access control alarms to be associated with victor Events, Salvos and Video Actions.
- Bi-directional Ack/Can alarms - between AC2000 AED and victor Event Viewer.
- victor Activity log, displays a live report to show which operator triggered an Unlock Door, Lock Door, or OneShot Door from victor Client.
- victor Activity log, displays the operator who acknowledged/cleared alarms.
- Find in Journal, to generate Reports to show which operator triggered a Unlock Door, Lock Door, or OneShot Door from victor Client.
- Find On Map, displays the Device location (dropped on Map).
- Database syncing time decreased to less than 2 minutes for 300 Devices
- The CEM Reader address and device description are hardcoded to the Device name in victor.
- The ServiceLogger application (only for engineer fault diagnosis) shows all database activity between victor and AC2000 servers.

Software requirements

The CEM victor Integration for victor 5.0.11.11 requires the following software requirements to work:

- CEM AC2000 Server
Note: victor Integration needs to be enabled in the Integrations menu
- CEM AC2000 Workstation
- Professional / Enterprise versions of one of the following:
 - victor 5.0 Gold Release, Unified_3.60_Release_3.60.500.232
 - victor 5.1 Gold Release, Unified_3.65_Release_3.65.1063.534
 - victor 5.2 Gold Release, Unified_3.70_Release_3.70.539.289
- CEMIntegration_500_Release_5.0.11.11 executable (CEMVictorSetup.exe)
- victor licenses that you can obtain from the AD website to include the CEM victor Integration Driver Service

Limitations

American Dynamics

- CEM Reader icons need to be refreshed at regularly.
- CEM Readers in the victor Device need to be refreshed manually before they show an alert.
- Increase icon Alert visibility in victor Device tree and victor Maps.
- There is a dynamic refresh of CEM Readers in the victor Device tree when any alarm is acknowledged/cancelled or self-cancelled.
- Feature request for different icons in the Device tree for Intruder panels.
- A PIN alert displays a Duress icon in the Device tree.
- For the 4.21 CEM victor integration, a final build of the CEM Add-In is required.
- All offline devices should be greyed out on the victor Device Tree.

CEM Systems

- The victor Map icon goes out of sync with the victor Device Tree icon after multiple alarms on the same device are cleared to one alarm.
- The AC2000 device description is not syncing with the victor database.
- No CEM Server offline alarm is fed into victor.
- No online status of CEM Server goes through victor.
- Database sync stuck in a continuous loop if multiple new alarms are added across several devices while the CEM Service is running.
- For CEM victor Integration v5.0, Intruder panels should not show the door functionality in the Device tree menu.
- For CEM victor Integration v5.0, CEM device icons need updating.

Further information

- This build of the CEM victor Integration is compatible with victor 5.0, victor 5.1, and victor 5.2.
- Tested using AC2000 V8.0 (FP1)
- Installing AC2000 V8.0 Server and Workstation patches has no effect on the Integration.
- Compatibility matrix link:
<https://tycosecurityproducts.com/Partners/CompatibilityMatrix.aspx>
- victor Express is not supported.
- Support for .NET Framework v4.6.1
- AC2000 V7.1 or later does not require a victor license applied through AC2000 WEB. The integration only has to be enabled on AC2000 Server.
- The AC2000 V7.0 Software Update for the vic filt process has been rolled into the AC2000 V7.1 Build.
- For further information, refer to the *victor Integration Component – Installation and Configuration guide*.

End of release notes

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